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Thank you for the opportunity to be another happy Rolloffs Hawaii, LLC customer. Your satisfaction is our utmost concern. In addition to making sure we serve your account efficiently, we want to make certain we service it safely. As such, we take great pride in being a responsible company committed to adhering to all rules and regulations of the road. We know that you want to be a responsible business partner too. . Here are some helpful tips to make the servicing of your account go smoothly:

Placement of the Roll Off Container

- Roll off containers may mark or scratch your driveway, if this is a concern please provide a minimum of 4-8ft long x 3ft wide wood for each wheel.
- Containers left on dirt or grass may sink into the ground especially when loaded (due to the additional weight) and if it rains. This may cause damage to your property and/or underground plumbing.
- We cannot be held responsible for any damages that may occur under normal operating circumstances, including driveways or pavement.
- Containers placed on public property will require a street use permit issued by the City & County of Honolulu (527-6009) as well as flashers and cones marking the container.
- Trucks need to lift the roll off container approximately 30ft high in order to drop off and pick up the container. Please make sure the area is clear of power lines, trees, roof eaves, etc with adequate over head clearance.

Tips for Loading the Bin

- Maximum weight for loading the roll off containers is 10 tons. This is based on DOT weight regulations and requirements.
- As a general rule of thumb, 1 cubic yard is equal to 1 ton of concrete/ dirt/ rock/ tile. A 30 yard container should never be loaded greater than 30% with dirt, rock or concrete and a 40 yard container with no more than 25%.
- The container must be loaded evenly and level on the top and both sides. This ensures safety while transporting the containers on the roadways.

Additional Fees

- All pricing includes 7 days rental free. If after 7 days there is no pickup/return services, the daily rental fee is \$9.50 per day until the next pick up. The rental is then free again for the next 7 days until the container is serviced again. We will not remove the container on the 7th day unless requested by the customer.
- Wait time in excess of 10 minutes will be charged at \$2.00 per minute, this includes but is not limited to, waiting for someone on the jobsite, wait time for inaccessible containers or wait time to load the container.
- Any loads over the limit of 10 tons will be charged an additional \$50 per ton for each ton over the limit in addition to the standard landfill disposal fees, as well as any associated fines we may incur.
- Any cancellations made the day of can delivery will be charged the standard delivery fee.

There are three basic categories of refuse municipal solid waste (household garbage), C&D (construction and demolition) and recyclables including green waste. Each category of refuse must be separated into separate containers. . Mixing different types of refuse into one container may incur additional fees and/or result in landfill rejection.